Quality Policy

The purpose of our management system is to ensure that the products and services provided to our customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs and has set quantifiable goals with plans in place to ensure that they are improved year on year.

It is the policy of ESG to maintain, on a continual basis, an effectively managed compliance assurance programme, which will assure customers that the services supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet all customers' needs and expectations.

ESG Management is firmly committed to satisfying all applicable requirements, to the procedures included in this manual, and the total participation of all personnel is mandatory.

This policy of quality assurance is in place to ensure that the overall organisational goals of the company are met and to this end this policy and its content will act as a framework for the setting of respective quality objectives.

The goals of this company are to ensure that the best possible service is supplied to our valued clients, and that we can meet their needs and requirements as effectively and efficiently as possible and with motivated employees.

Our organisational goals are to ensure that the changes required within our documented management system, to meet all statutory, regulatory, legislative and applicable requirements are performed in a managed and methodical way to ensure that the system is fully understood and implemented throughout the company.

David Hoey

Managing Director

Signed:

Date: July 2026